

S/N: 10/028,958

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Nguyen et al.

Examiner: Knowlin, T.

Serial No.: 10/028,958

Group Art Unit: 2642

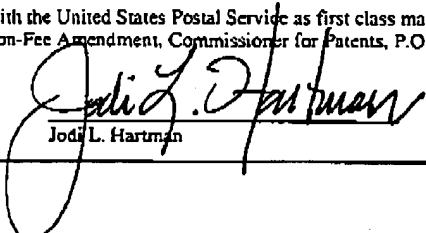
Filed: December 19, 2001

Docket No.: 60027.0238US01

Title: Conference Call Setup Automation

OFFICIALCERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop, Non-Fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on January 7, 2004.


Jodi L. HartmanAMENDMENT

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir/Madame:

Responsive to the final Office Action mailed on November 7, 2003, Applicants requests further examination under 37 C.F.R. § 1.116 in light of the following amendments and remarks, which are believed to place the application in condition for allowance, all points raised by the Office Action as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 7 of this paper.